



Clinicians Summit Strategic Plan Engagement Survey Results



KW4 OHT Strategic Planning

November 29, 2023



Background



KW4 OHT is developing its first-ever Strategic Plan, which is a road map that will set goals to guide our work over the next five years.



The plan will articulate the 'what' and 'why' of our existence and help us to identify priorities within the healthcare system.



Primary Care and Specialist input is crucial in planning for the future of health and wellness in the KW4 Region.



Participants of the Clinicians Summit held on November 29th were asked to complete a survey to help inform our planning.



A paper copy of the survey along with a digital options were available. 16 surveys were completed.



Important Characteristics in Being Able to Better Support Patients

Improving provider experience is an important OHT goal. Respondents were asked to rank a list of characteristics, with 1 being the most important and 9 being the least important, in assisting them with being better able to support their patients. Response values were totaled with the lowest score representing the characteristics respondents felt was most important. In this case **reduced administrative burden was ranked as the most important**.

Reduced administrative burden	39
Improved connectivity/interoperability between different electronic medical record systems	59
Expanded access to team-based care models	64
Better access to standardized pathways	68
Increased access to specialists	70
Enhanced cross-sectorial communication and collaboration	75
Further opportunities to leverage automation	97
Additional opportunities for knowledge exchange (i.e., community of practice webinars, summits, newsletters, etc.)	104

Lower score = most important
Higher score = least important



Specialist Services



As KW4 OHT prioritizes work for the next several years, it is important for us to understand the biggest challenge/barrier clinicians face in being able to provide care. Respondents were asked to identify the top three specialist services they felt were most important for your patients/clients. **Psychiatry was identified as the most important** followed by Neurology, Dermatology, and Geriatrician. **Psychiatry was identified as the most challenging to access** followed by Dermatology and Neurology.

Most Important	
Psychiatry	9
Neurology	6
Dermatology	5
Geriatrician	5
Cardiology	4
Endocrinology	2
Gastroenterology	2
Nephrology	1
Obstetrics/Gynecology	1
Oncology	1
IV Nurse	1
MAID assessors	1



Most Challenging to Access	
Psychiatry	7
Dermatology	5
Neurology	4
Endocrinology	1



Community Services

Respondents were asked to identify the top three community services they felt were most important for their patients/clients. **Mental Health Services was identified as the most important** followed by caregiver support and respite services, and Social Work.

Most Important	
Mental health services	10
Caregiver support and respite services	7
Social Work	7
End of life care	4
Personal support services	4
Foot care services	2
Physiotherapy	2
Seniors active living programs/Adult day programs	2
Nursing Care	2
Behavioural supports	1
Occupational therapy	1